

Standard Trading Terms and Conditions

- Our prices are based on today's terms and conditions and are subject to final confirmation by both parties. Unless specific firm/fixed all in offer has been agreed, in case surcharges will be de/increased or new surcharges will be introduced, our offer is subject to adjustment.
- Our offer is based on the cargo specification you have provided and if final specification differs, it is subject to logical adjustments.
- Unless otherwise agreed, transport/marine insurance and/or consular documentation are not included in our offer but can be provided at special request.
- Shipment to be effected with first class carrier/airline in our option.
- Quotation is based on non-hazardous goods only.
- For shipments that include hazardous cargo, provided the class is acceptable to the carrier, extra surcharge may apply.
- Packing must be stackable and suitable for transportation.
- Cargo to be presented suitable for lifting and lashing, with sufficient lashing points.
- Specialist lifting gear and/or special cradles/saddles/supports to be supplied by shippers.
- Freight charges are payable by either certified cheque or bank transfer to our account in Malaysia within 7 days of invoice date.
- Trading terms mentioned are in accordance with Incoterms latest edition.
- To the maximum extent permitted by underlying laws, Bertling's liability for damages, losses and other claims arising out of or related to the incorrect Verified Gross Mass (VGM) information declaration or transmission, as may be applicable, shall be limited to the maximum amount of a freight rate for transportation of the container in question.
- All quoted rates are subject to availability of empty equipment offered by carrier at time of booking and also subject to available space.
- It is common practice that original documents will be dispatched by us either by registered mail or by courier service at risk and expense of the customer. However, if required, the documents can be collected personally from our office.
- We are working exclusively in accordance to the terms and conditions of the Federation Of Malaysian Freight Forwarders and Selangor Freight Forwarders and Logistics Association latest edition. Copy available on request.