

Standard Trading Terms and Conditions

- We reserve our rights to separately invoice any sudden event being direct related to the actual COVID 19 situation, i.e. occurring delays, lock downs, or any other unforeseeable sudden alterations. We will immediately inform you about such obstacles and will obtain your immediate instructions thereon. We will act in a strict due diligent manner and undertake every reasonable endeavours to best possible mitigate such costs. Unavoidable costs will be duly broken down, transparently calculated and duly provided proof for. The offer is based on terms and conditions as valid today and is subject to final confirmation by both parties. In case surcharges will de- or increase or new surcharges will be introduced, our offer has to be adjusted accordingly.
- Transport insurance and legalization of documents are not included in our quotation.
- Transport to be effected with first class carriers in our option.
- For shipments of dangerous goods, a dangerous goods additional will be raised.
- Packing must be suitable for transport and goods must be fully stackable.
- Freight charges are payable within 10 days from invoice date.
- Trade terms mentioned are according to the INCOTERMS, latest edition.
- All quoted rates are subject to availability of space and empty equipment.
- To the maximum extent permitted by underlying laws, Bertling's liability for damages, losses and other claims arising out of or related to the incorrect Verified Gross Mass (VGM) information declaration or transmission, as may be applicable, shall be limited to the maximum freight amount of a freight rate for transportation of the container in question.
- It is common practice that original documents will be despatched by us either by registered mail or by courier service at risk and expense of the customer. However, if required, the documents can be collected at our office.
- The offer is subject to approval of terms of the letter of credit, if any.
- Offers for heavy lift respectively out of gauge transports are subject to further investigation of the route conditions and excluding all route modifications and civil works, removal / reinstatement of street furniture, police escort or similar works as well as restrictions given by public authorities.
- Our transport quotations are strictly confidential and are prohibited to be forwarded to any third party.
- We place great importance on data protection. We do collect and process your personal data solely to the extent that it is after all essential to undertake and safeguard our contractual provision we have been appointed on. You can contact our data protection officer at dataprotection@bertling.com, to gain more information and to erase such data. For further details, please kindly refer to our Privacy Statement at www.bertling.com.
- We are working exclusively according to the conditions of the German Freight Forwarders Association (ADSp latest edition). Your attention is drawn to forwarder's limitation of liability.

F.H. Bertling Logistics GmbH · Willy-Brandt-Str. 49 · 20457 Hamburg · Germany
 Phone: +49 40 3233550 · Fax: +49 40 32335511 · Email: sales.germany@bertling.com · Internet: www.bertling.com

Wir arbeiten ausschließlich aufgrund der Allgemeinen Deutschen Spediteurbedingungen (ADSp) neueste Fassung. Wir weisen ausdrücklich auf die eingeschränkten Haftungsbedingungen. Vollständige Einzelheiten und den gesamten Wortlaut der ADSp finden Sie auf unserer Homepage www.bertling.com.
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Geschäftsführer/Managing Directors: Julia Burt | Colin MacIsaac
 Gerichtsstand/Place of Jurisdiction: Hamburg | Amtsgericht/Lower Court: Hamburg HRB 13179 | VAT: DE 118561012
 Bankverbindung/Bankers:

Commerzbank AG (BLZ 230 800 40) | Kto.-Nr./AC - No.: 315 209 100 | SWIFT -Code: MT 103 DRESDEFF230 | IBAN: DE 38230800 400315209100
 Correspondence Bank (MT 202): Citibank New York | BIC: CITIUS33



- All business is conducted in compliance with Bertling's Ethical Business Statement and Values and Code of Conduct.
- Latest versions of both documents are available on request. Alternatively for more information, please visit our webpage www.bertling.com.

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